

A Public Hearing was conducted by the Personnel/Administrative Affairs Committee on Monday, January 27, 2003 beginning at 7:00 p.m. in the Aldermanic Chamber.

Chair James R. Tollner presided.

Members of the Committee present: Alderman Stephen C. Lamos, Vice Chair  
Alderman-at-Large Paula I. Johnson  
Alderman Timothy B. Nickerson  
Alderman Robert A. Dion

Members Not in Attendance:

Also in Attendance: Alderman-at-Large David W. Deane  
Alderman-at-Large Steven A. Bolton  
Alderman Lori Cardin

### PUBLIC HEARING

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## IDENTIFYING THE FUTURE CABLE RELATED COMMUNITY NEEDS AND REVIEWING THE PERFORMANCE OF THE CABLE OPERATOR UNDER THE FRANCHISE

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### TESTIMONY

#### Mayor Streeter

Thank you Mr. Chairman for allowing me to speak first on this matter. I want to thank members of your committee for holding the public hearing and I would also like to thank the members of the Cable Television Advisory Board who have been working very diligently on this matter and other matters as well. As you mentioned, Larry Hersh, the Chairman, will be making a presentation on the activities of the committee, but tonight formally begins the start of the negotiations for our next cable contract. As you will hear the last contract was 15 years in length, and in my opinion, and I know it is shared by many, I thought it was too long. I have stated publicly that I am determined to get a better contract for the city and for the residents of our community. I believe that we will do that. Our office had received numerous calls regarding cable concerns. Unfortunately it is especially true that we seem to receive a multitude of these calls mostly when the bills go out in the mail. If I were to sum up the type of complaint that we receive in our office I would guess that one of the common themes is that our constituents often refer to getting an AT&T which is now Comcast representative in Florida or somewhere else in

the country answering or attending to their complaints. The representatives are not really fully aware of what is going on in our city. It seems to me that if they are going to have this type of service they ought to have a New England office and other regions throughout the country. I will conclude my remarks because I know you have a long night ahead of you. Again, I want to thank Larry Hersh and his committee and everyone who has turned out tonight because I am sure they will fill you in with much greater detail what our city has been experiencing. Thank you Mr. Chairman.

*Mr. Larry Hersh, the Chairman of the Cable Television Advisory Board, gave a PowerPoint presentation to the committee and members of the public regarding the work his committee has done over the past 18 months with regard to the upcoming contract negotiations.*

Robert Lembree, 29 Milk Street

Ken Gidge, 22 Hill Street

Laura Kane, 7 Silver Drive, Member of the Cable Television Advisory Board

Ken Gluck, 7 Edis Lane

Joshua Smith, 5 Bartemus Trail

David Long, 10 Jill Drive

John Schena, 32 Lawndale Avenue

Allan Fuller, 93 Taylor Street

Casey Crane, 37 Burnside Street, NH State Representative, Ward 2  
Member of the Cable Television Advisory Board

Michael A. Balboni, 44 Lochmere Lane, NH State Representative, Ward 2

Representative Balboni provided to the committee members a letter written by him (copy of letter on file with City Clerk)

Henry McElroy, 15 Iroquois Road, NH State Representative, Ward 1

Casey Crane, 37 Burnside Street

Allan Fuller, 93 Taylor Street

*Chairman Tollner provided the committee members with a copy of a letter written by James E.*

*Miller of 5 Columbine Drive and briefly stated the issues contained in the letter (copy of letter on file with City Clerk).*

The public hearing was declared closed at 8:07 p.m.

Alderman Timothy B. Nickerson  
Committee Clerk